



SDS SUNLIGHT DISPLAY SUPPLY WARRANTY INFORMATION

SDS Display warrants our new products to be free from defects in factory materials and craftsmanship. Products believed to be a manufacturing defect will be repaired or replaced upon investigation of the issue. Each of our new products includes a one year limited warranty.

SDS Display 1 Year Limited Warranty coverage

Defective parts are covered for 1 year from installation date /warranty activation **

- Electronic controller circuit boards
- LED panel assemblies *
- Power supplies, temperature sensor, and auto dimmer
- Embedded Wi-Fi communication devices
- Wires, plugs, and ribbon cables.

In-Factory Labour is covered for 1 years from installation date/warranty activation **

- Labour costs for repairing parts or complete products in SDS Display' s factory location.

Exceptions:

* Less than 2% of dead LED lamps is considered acceptable and is not covered under warranty

** Installation labor is not covered

SDS display will provide quick service for replacing key parts in need of replacement.

If a product requires a replacement part or parts;

SDS display will send the customer the replacement part(s) once a credit card number is provided for security. Then the customer shall send the defective part(s) back to SDS Display within 30 days or the customer' s card will be charged for the full value of the replacement part(s). This service allows the customer to get the sign back in working condition quickly and decreases display downtime.

Warranty and Limitation of Liability

This warranty shall not apply to any product for improper installation, unauthorized modification, vandalism, destruction, loss, theft, negligence, damage or misuse of product. Nor does this warranty cover any malfunction or damage due to natural disasters or extraordinary weather conditions, such as, but not limited to: hurricane, typhoon, tsunami, earthquake or severe weather.